

Job description

Job title:	D - Dentist
Team	D - Dentists DA - Dental Assistants
Reports to	SD - Senior Dentist
Direct reports	Personal Dental Assistant
Salary Range	\$85,000- \$90,000 at 40 hours (full-time)
Location	Napier

Key relationships

Internal: Leadership, dentists, dental assistants, head dental assistant

External: Patients

Role purpose

To deliver holistic oral health care at the highest quality with care for the patient at the heart. The outcome and well-being of the patient is the core purpose of the role.

Better patient outcome is underpinned by knowledge, care and holistic approach and the SD must continually learn, improve and operate at the highest standards.

To provide dental care to the best of their ability with the patients interests at the heart of everything they do.

Follow best practices and all of TDs procedures, manuals and instructions.

Key responsibilities	Deliverables/outcomes
Dentistry	<ul style="list-style-type: none"> • Integrate our why, how, what into everything they do • Promote TD values, culture and ethos • High standards of care • Commitment to ongoing professional development • Full understanding and utilisation of the HUB

Whanganui

06 345 3030

Taupo

07 378 8112

Rotorua

07 348 5385

Tauranga

07 576 4895

Taradale

06 844 2718

Napier

06 835 6065

Customer Service	<ul style="list-style-type: none"> • Provide exceptional customer service • Consider the full customer journey when interacting with patients and improve the experience for the patient
Patient Funnel	<ul style="list-style-type: none"> • Commitment to deliver the discovery process whenever possible with their patients so they are well informed and empowered with choice to make the correct decisions for their oral health and wellbeing.
Patient Tracking	<ul style="list-style-type: none"> • Complete understanding and maintaining their patient data
Relationship Management	<ul style="list-style-type: none"> • Develop and maintain collaborative relationships with the patients and the team • Team player

Person specification

Essential skills:

- Completed a registered qualification in Dentistry recognised by the NZDA and NZDC
- Strong motivational and empowerment skills
- Strong work ethic
- Excellent time management skills

Essential attributes:

- Personable-Approachable
- Shows initiative
- Team Player
- Can show Warmth, Empathy, Respect
- Trustworthy/ Honest
- Willing to work hard and commit to personal and professional development

Key performance indicators:

- Consistent customer satisfaction with minimal complaints
- 30% percent of new patients taken through customer journey process
- Minimum \$2,200 daily average turnover within 2 years.